



August 5, 2011

VIA ECFS

Ms. Marlene H. Dortch
Office of the Secretary Federal Communications Commission
445 12th Street, S.W., Suite TW-A325
Washington, DC 20554

Re: Notice of *Ex Parte* Meeting - Structure and Practices of the Video Relay Service Program,
CG Docket No. 10-51

Dear Ms. Dortch:

On August 3, 2011 the undersigned, on behalf of Snap Telecommunications, Inc. ("Snap!VRS"), met with Gregory Hlibok, Chief, Disability Rights Office within the Consumer and Governmental Affairs Bureau.

We discussed the FCC's pending plans to issue a Further Notice of Proposed Rulemaking that would propose changes to the reimbursement structure for the video relay industry from a per minute basis to a per active user basis, as well as compensation for broadband and expansion of relay services to new users. We also reviewed the potential ramifications for such a transition including functional equivalency and assurance of consumer choice of providers, interoperability standards, tie-in to mainstream technologies, and continued provision of innovative and high quality video relay services.

Sincerely,

/s/

Nancy J. Bloch
Chief Regulatory Liaison and Advisor
Snap Telecommunications, Inc.
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cc: Thomas W. Kielty, President and Chief Executive Officer
Steph Buell, Chief Compliance Officer